

Setting Up SMS / Text Messages

This document provides instructions for configuring multi-factor authentication (MFA) in Okta using SMS / Text messages.

1. Go to pure.okta.com on your computer's browser
2. Log in to Okta
 - a. Use your full email address as the Username and enter your password
3. Click "Setup" under Phone
4. Enter your phone number
 - a. Enter numbers only, no spaces, ellipses, dashes, or periods
 - b. SMS only works with USA and Canada numbers
5. Click "Receive a code via SMS"

You will receive a text message with a six-digit code, usually within a minute

6. Enter the six-digit code in the box
7. Click "Verify"

The image displays four sequential screenshots of the Okta Pure Insurance web interface, illustrating the process of setting up SMS authentication. Each screenshot has a red box highlighting a specific step, with a red arrow pointing to it from a red callout box.

- Screenshot 1: Sign In** - Shows the login page with fields for Username and Password. A red box highlights the Username field, and a red arrow points to it from a red callout box.
- Screenshot 2: Set up security methods** - Shows the security methods selection page. A red box highlights the 'Phone' option, and a red arrow points to it from a red callout box.
- Screenshot 3: Set up phone authentication** - Shows the phone number entry page. A red box highlights the 'Phone number' field, and a red arrow points to it from a red callout box.
- Screenshot 4: Set up phone authentication** - Shows the verification code entry page. A red box highlights the 'Enter Code' field, and a red arrow points to it from a red callout box.

A red callout box with the text "Numbers Only No - () or spaces" is positioned below the phone number field in the third screenshot.